



URGENT

BIG CHANGES MAY BE COMING TO YOUR MEDICARE!!

WHAT'S HAPPENING?

Medicare wants to restart a program called "Competitive Bidding" that sets rates for home medical equipment (HME) and supplies by awarding contracts to the suppliers who offer the lowest bids.

HOW DOES THIS AFFECT YOU AS A PCG MEDICAL PATIENT?

PCG Medical, being a small local company, would likely not secure the bid. This would mean you would have to rely on a national supplier that may not prioritize your health and well-being like we do!

WHAT CAN I DO TO HELP?

PLEASE, it is SO important that your voice is heard! **Share your comments about the proposed changes by August 29, 2025.** You can provide your feedback by scanning the qr code or typing the link below directly into your browser.
<https://tinyurl.com/49wxu77z>

THE PROBLEM!

This approach has previously excluded 75% of suppliers and caused 37% of HME locations to close across the country. As a result, many users had fewer choices, longer wait times, or no access to essential equipment. After pausing the program due to these problems, Medicare now wants to start it again with changes that may further limit access. Many Medicaid programs and other insurers often follow Medicare's decisions, which could affect everyone who needs home medical equipment.

COMMENT PROPS:

PLEASE MAKE SURE YOUR COMMENTS REFLECT YOUR STORY. LET THEM KNOW HOW CRITICAL YOUR SPECIFIC PRODUCT IS AND THE LOCAL SUPPORT YOU RECEIVE IS TO YOUR HEALTH! COMPETITIVE BID WILL RESTRICT ACCESS TO YOUR PRODUCTS AND YOUR SUPPORT!

SUBMIT COMMENTS BY 8/29

- 1) **Scan QR Code** for the Medicare comment page.
- 2) Click the green box that says **"Submit a Public Comment"**.
- 3) **Enter your comment** in the text box – or upload a file in the "+ Add a File" green box.
Do not include personally identifiable info

- 4) Under "Tell Us About Yourself", choose either **"An Individual"** or **"Anonymous"**.
- 5) **Check the box** that you've read & understand the statement.
- 6) Click **"SUBMIT COMMENT"**.



Ideas/Topics to help you PERSONALIZE your comment!!

PROMPTS FOR COMMENTS: SHARE YOUR STORY & PERSPECTIVE

- What home medical equipment (HME) & supplies do you or a loved one use?
- How important is the relationship you have with PCG Medical, your HME supplier, to receive quality products, support, & expertise?
- What makes PCG Medicals services important to you as a local supplier?
- If you've had trouble getting equipment in past rounds of the bid program, what happened?
- How would it affect you if you couldn't use PCG Medical (a local supplier) or had fewer options?
- What worries you most about the bid program Medicare proposes?

TALKING POINTS:

What home medical equipment (HME) & supplies do you or a loved one use?

- Not all products are created equal; I need what fits my medical needs **as indicated by my doctor.**
- A program that only contracts with the lowest-bid HME suppliers may not be able to offer the brands & products I rely on. **Product access matters.**
- Using a low-quality product can cause serious or avoidable complications, including ER/doctor visits, & hospital stays. **Health outcomes matter.**
- The new proposal removes previous safeguards meant to protect end user safety & access; it hasn't been tested to ensure this won't negatively affect my care. **Safeguards matter.**
- Offering real-time support, like PCG Medical, education, & services I need. **Support services matter.**

Why Supplier Choice & Expertise Matter!

- PCG Medical works closely with my doctor and as a local supplier is a trusted part of my care team and knows me and my doctor personally. Losing local support puts my health at risk. **Continuity of care matters.**
- Contracts may go to companies who have never served this product category or area, learning on the job with my health on the line. **PCG Medical is experienced and experience matters.**
- The program drastically reduces the number of suppliers who can serve us, with as few as 2 contracted companies for my area. If one closes or struggles, we're left with no backup. **Choice matters.**
- Many National companies are far away, not local like PCG Medical, & cannot respond quickly in supplies emergencies or natural disasters. **A Local supplier with local supplies can respond quicker.**
- Since the program began, 37% of HME supplier locations have closed. More will close under the new proposed rules, leaving communities without local options & driving up emergency hospitalizations. **Community access matters.**